

Costa Rica, April 2010

Adobe Rent a Car is a Costa Rican company with more than 20 years experience in the tourist, hotels, corporate, property management, villas rentals and Real Estate businesses. During these years, Adobe Rent a Car has developed an excellent reputation, known for its trustworthiness, flexibility and punctuality, as well as formality in its commercial relationships. So far we have a new fleet of more than 900 cars hopefully available to solve your needs of transportation.

• **INSURANCE INFORMATION:** Adobe Rent a Car has the most comprehensive insurance coverage system in Costa Rica allowing back-up to its clients.

A-Basic Insurance (mandatory) According to Costa Rican laws and to the National Insurance Institute (INS), obligatory insurance is offered. Among the coverage offered by this system, collision, overturn, partial and total theft are included. It has a fixed deductible of one thousand dollars. It is important to point out that in our company does not have an extra deductible for theft and is included in the US\$1,000. A deductible of 20% is applied to damages to third person's property. Furthermore, Adobe Rent a Car has an additional umbrella insurance that is included in the rate for wrongful death and death of 2 million dollars which does not have a deductible.

B- (SDW) Supplemental Damage Waiver Insurance: This insurance has the same protection as the regular insurance against collision, overturn, vehicle parts, <u>partial and total theft included</u>. For an additional amount of just US\$10 per day, the deductible is reduced to US\$0.

<u>C- (SLI) Supplemental Liability Insurance:</u> This insurance waives the 20% deductible for 3rd party damages for an additional amount of \$7us per day.

WHEN TAKING BOTH INSURANCES (SDW & SLI) WE CREATE A PACKAGE OF \$15us PER DAY FOR COMPLETE FULL COVERAGE.

<u>Coverage exclusions</u>: The right to be able to enjoy the coverage offered by the basic, intelligent or total insurance is lost in case of negligence that causes accidents or situations where the following occurs:

Use of drugs and alcohol, driving vehicles across rivers, the ocean, estuaries
or lakes or for driving cross-country where traffic signals are not properly
designed and established.

- o A driver that has not been authorized in the Rental Agreement.
- Not reporting, for whichever reason, an accident to the competent authority (General Traffic Office and Accident Inspection of the National Insurance Institute).
- Not reporting an accident to Adobe Rent a Car, no matter what caused it.
 This report can be made at any office of Adobe or through the 24 hour emergency service.

Additional Driver

Adobe Rent a Car offers the additional driver for free for BEACHHOME Costa Rica clients: 2 maximum.

• **COMPLIMENTARY SERVICES**

The following services are complimentary for BEACHHOME Costa Rica clients: <u>baby</u> <u>seat, booster seat, racks, and coolers.</u>

• Rent of Cellular phone

We offer the rent of a cellular phone for US\$10 once, not taking into account the duration of the rental period. A \$100 deposit is required.

This service is free of charge for incoming and outgoing local calls, as well as for incoming international calls. This must be requested when you make your reservation and is subject to availability.

Road Assistance Program (GEA)

GEA is a provider of multinational services that renders road assistance for the most select corporate groups and institutions. At Adobe Rent a Car we chose GEA to offer its services to you. We are capable of quickly assisting you at national level with services such as jump starting, locksmith and many more services. Furthermore, the agreement with your company allows us to offer you and your clients *for free* in case of accident, the service of emergency transfer (ambulance) to its clients when taking the optional full coverage insurance.

Rent of a GPS (Localization by Satellite)

This is an optional service in which Adobe Rent a Car provides a GPS. It costs is \$9us per day. A deposit of US\$250 is required. The GPS must be requested with the reservation and is subject to availability.

SPECIAL PROMOTIONS

Adobe Rent a Car offers its clients special promotions and benefits. One example is our current promotion (next page), where BEACHHOME Costa Rica clients will receive one free admission to many attractions upon presentation of the car rental agreement.

Also.i.

Receive the benefits of our Value Added program

Present your active Adobe Rent a Car contract in any of these attractions and receive the following benefits:

Suanacaste







2673-0918 hornillas.com 1 free entrance to attraction



2665-8458
1 free entrance to attraction



2256-8195 guachipelin.com 1 free entrance to the National Park & 50% room discount & 20% four discount



2670-2217
pacificocostarica.com
1 free special pass
& 50% discount in
consumption other
parties







2479-9769 crareanal canopy.com



2479-1128 puentes colgantes.com 1 free entrance & 20% discount other parties





Juepos



2777-4567 dreamforest canopy.com



2774-0317 laselvita.com 1 free entrance





Monthly Rentals

Adobe Rent a Car designed a monthly rent model in which you have the option of making monthly reservations (thirty days) out of which you only pay twenty two days of rent, having for free the rest of the days. This is evidenced in the rates described above. If you wish to take an additional insurance, you must pay the 30 days for extra insurance.

A maximum of 3,500 kilometers is allowed in this rental scheme.

FLEET

